

Services

Pharmalogistics.  
Our passion – your success.

# New labels for your products? New package leaflet?

## We can provide everything from a single source in Burgdorf.

As the Swiss market leader in pharma logistics, we offer our customers and partners a comprehensive range of services. These include our specialist Services department, which handles packaging orders for customers in the healthcare market. Our partners, who already store their products with us, find this additional service to be a great asset.

### We are happy to execute these orders for you

- Labelling (e.g. change of marketing authorisation holder, free sample)
- Filling of POS/promotional materials (display units, trays, etc.)
- Assembly of special-offer packs (duo packs, etc.)
- Repackaging in special hospital packs
- Exchanging of package leaflets
- Launch (support), packaging and individual dispatch
- GMP-compliant inspection tasks

Individuality is our strength! We would be happy to advise you about planning your individual packaging projects. Contact us now for a consultation: Phone **058 851 45 45** or e-mail **info@alloga.ch**.

### How you benefit

- Professional handling of your orders
- Saves on resources (packaging in-house)
- Saves time
- Optimised budget processes
- Ability to plan your packaging orders

### This is what sets us apart

**Professionalism** – Many years of experience dealing with tricky and sensitive products

**Flexibility** – Even when campaigns are launched at short notice, we aim to be flexible in terms of time and staff. We would be happy to advise you personally.

**Well-trained staff** – We only employ qualified staff and attach great importance to basic and higher training.

### Our standards

Thanks to many years of experience in pharma logistics, we are able to meet high standards.

- Quality management system according to ISO 9001:2015
- Packaging and storage under GDP/GMP standards
- Receipt of individual components through to delivery of the finished product; incl. inventory management
- System-controlled processes
- Labelling and banding using validated machines and qualified processes
- Complete packaging for secondary packaging incl. record-keeping, process control
- Government permits for packing and re-packing drugs are in place
- Separate, secure production and storage areas at 15–25°C and 2–8°C

**Our additional services are available exclusively to our partners with an active pharma logistics contract.**



Handling of  
**3,000,000 units**  
per year

# You can focus on your core business as your products are in safe hands with us.

The wide range of services offered by Alloga is based on our comprehensive review of our customers' differing needs. We see it as our mission to support you individually in all aspects of logistics and distribution. We accommodate your needs and look for the best solution with you. Take a closer look at our comprehensive offering and select those services that meet your requirements.



## Order Management

- Competent contact person for customer inquiries
- Management of customer data
- Management of terms and conditions
- Incoming orders: mail, fax, electronic (EDI, etc.)
- Sample dispatch
- Emergency service 24/7



## Warehousing

- Management of item data
- Receipt and control of goods
- Storage
- Order picking
- Outgoing goods
- Returns management
- Stock management
- Batch and status management



## Reporting

- Automated standard reporting
- Exchange of relevant information via electronic interface to respective partner system
- IQVIA reporting on behalf of partner
- Insight Health reporting on behalf of partner
- Swissmedic notifications
- KPI reporting



## Financial Services

- Invoicing
- Collection
- Accounts receivable management
- Reporting
- Insurance solutions



## Transport

- Transport management
- Track and trace
- Proof of delivery (POD)
- Temperature monitoring

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## Quality management

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## IT integration

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## Services

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## Clinical trial services

Packaging over  
**512 m<sup>2</sup>**

Every year, our packaging facility processes more than

- **25,000 hospital packs**
- **20,000 display units**
- **2,000,000 sales labels**

**80 m<sup>2</sup>**  
of storage for  
secondary packaging material

Do you have questions about our services?

Contact us:

**Phone +41 58 851 45 45**

Monday–Friday

7.30 a.m.–12 p.m.

1 p.m.–5 p.m.

E-mail [info@alloga.ch](mailto:info@alloga.ch)

You can find more information and our General Terms and Conditions at [www.alloga.ch](http://www.alloga.ch).

**Alloga Ltd.**

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